

1.4 CHILD AND YOUTH SERVICES OVERVIEW

CHILD/YOUTH SERVICES OVERVIEW

We are committed to ensuring that:

- Families are given roles of leadership, involvement and influence in matters that are of concern to them.
- All children contribute to decisions affecting them to the extent that they are able.
- All children enjoy opportunities to make meaningful contributions to their communities;
- Our local communities, municipalities, province and nation are places of inclusion and genuine belonging for children living in the margins of our society, most especially those with disabilities.

All the above convictions are included in an organizational vision statement, mission, and guiding principles that are collectively intended to inspire and guide our services, and which provide a basis for evaluation of the success of our services.

Quality Assurance

We are committed to demonstrating excellence across all service areas and programs and, subsequently, it is essential that we have in place a system that will enable us to evaluate and improve services on on-going basis. Further, because children and families are the *raison d'être* of our services, their participation and feedback in evaluating services is critical to us.

Cornerstones to providing quality assurance are:

- Transparency and accountability to all stakeholders.
- Thorough and individualized planning for individuals receiving services.
- Clear mechanisms in place for the on-going design, review and monitoring of both services and programs, and the organizational infrastructures supporting them (i.e. human resources).

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COMPONENTS OF SERVICES

Children/Youth Services

- A- Youth Care Worker – Service Description
- B- Summer Program – Service Description
- C- Respite Services – Service Description