

## **3.5 GENERAL HEALTH AND SAFETY**

### **OVERVIEW AND PHILOSOPHY**

When we provide services, the health and safety of the children and adults we serve are of great importance. We have responsibilities to the children and adults we serve and to our Care Providers. We also have responsibilities under laws and regulations.

We believe that individuals are entitled to live their lives in ways that promote personal safety, security, fulfillment and growth. This entitlement includes the right to live and be served in healthy environments and to access appropriate health care intervention. At the same time, individuals have rights, Care Providers have rights and communities have limited resources. Thus, there are occasions when rights and responsibilities conflict. We cannot predict every possible situation, however, we can provide direction to prepare for and deal with most situations and issues which may arise.

We will develop procedures that guide our Care Providers in providing service so that:

- > We can appropriately deal with situations that may arise that threaten the health or safety of children and adults we serve,
- > Care Providers have appropriate training to be able to provide services in such a manner to ensure the health and safety of children and adults served,
- > We comply with laws and regulations that govern our services and policies and regulations of funders,
- > We monitor incidents to better understand the causes of health and safety concerns and improve procedures and practices when necessary, and
- > We evaluate our procedures and practices periodically to ensure they are adequate.

The policies and procedures will be known and it is highly suggested the Care Providers implement them. The Health and Safety Guidelines will include the following:

#### **Preparedness & Direction**

Emergency Preparedness Guidelines

First aid Guidelines

Universal Precautions Guidelines

Aggression in the Workplace Guidelines