

## **6.1 OUR COMMITMENT**

Each service area in Adult and Youth Services has a corresponding set of 'Person Referenced Outcomes'. The outcomes are stated in a way that expresses the objectives of each service and to provide a way of measuring, to determine if the objectives were achieved. If the outcomes do not match the needs and goals of the individual, then their particular service is not suitable and alternatives need to be explored.

### Person Referenced Outcomes:

- > Maintain and increase relationships
- > Maintain and increase community participation
- > Increase acceptance and understanding of various communication styles
- > Increase personal empowerment and self determination
- > Maintain and increase personal health and safety
- > Maintain and experience a comfortable home life
- > Identify and pursue opportunities for personal growth and development
- > Participate in person-centred planning and service delivery
- > Seek input regularly regarding satisfaction with service provided