

1.3a QUALITY ASSURANCE FOR CHILDREN'S SERVICES

Purpose

Through input from the Association's membership, families, funders, and employees, set of 'General Expectations for Service' for Children's Services have been developed. These General Expectations for Service are BACI's internally designed standards that provide the foundation from which we plan and monitor the quality and personal responsiveness of service.

General Expectations for Children's Services

- *Health and Safety*
The Burnaby Association will provide childcare within environments that are healthy, safe, and secure.
- *Positive Social Atmosphere*
The Burnaby Association provides childcare in ways that value each child's individuality and promotes his/her sense of self-respect, respect for others and respect for his/her environment.
- *Child Development*
The Burnaby Association provides a variety of programs within the centres that encourages each child's social, emotional, intellectual and skill development.
- *Diversity and Inclusion*
The Burnaby Association provides childcare services that welcomes and honours diversity and inclusion.
- *Families as Partners*
The Burnaby Association recognizes and respects families as partners in the provision of childcare.
- *The Childcare Team*
The Burnaby Association actively collaborates with external professionals (Social Workers, Therapists, Teachers, etc.) to ensure the delivery of quality childcare.